

Bureau of Health Care Quality and Compliance

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: NVS2808AGZ	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 03/14/2011
NAME OF PROVIDER OR SUPPLIER SPECIAL LOVING CARE ALZHEIMERS CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 6562 W MESA VISTA AVE LAS VEGAS, NV 89118		
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Y 000	Initial Comments The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigations, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws. This Statement of Deficiencies was generated as a result of an annual State Licensure survey conducted in your facility from 2/8/11 through 3/14/11. This State Licensure survey was conducted by the authority of NRS 449.150, Powers of the Health Division. The facility is licensed for five Residential Facility for Group beds which provide care to persons with Alzheimer's disease, Category II residents. The census at the time of the survey was four. Four resident files were reviewed and five employee files were reviewed. The facility received a grade of D. The following deficiencies were identified:	Y 000		
Y 050 SS=F	449.194(1) Administrator's Responsibilities-Oversight NAC 449.194 The administrator of a residential facility shall: 1. Provide oversight and direction for the members of the staff of the facility as necessary to ensure that residents receive needed services and protective supervision and that the facility is in compliance with the requirements of NAC 449.156 to 449.2766, inclusive, and chapter 449 of NRS.	Y 050		

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TITLE

(X6) DATE

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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Y 103	Continued From page 2	Y 103			
Y 103 SS=F	<p>449.200(1)(d) Personnel File - NAC 441A / Tuberculosis</p> <p>NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (d) The health certificates required pursuant to chapter 441A of NAC for the employee.</p> <p>This Regulation is not met as evidenced by: Based on record review on 3/14/11, the facility failed to ensure 3 of 5 employees complied with NAC 441A.375 regarding tuberculosis (TB) testing and pre-employment physicals for the protection of all residents (Employee #1-no pre-employment physical; Employee #2 and #3-no 2 step TB tests or pre-employment physicals).</p> <p>This was a repeat deficiency from the 2/16/10 annual State Licensure survey.</p> <p>Severity: 2 Scope: 3</p>	Y 103			
Y 105 SS=F	<p>449.200(1)(f) Personnel File - Background Check</p> <p>NAC 449.200 1. Except as otherwise provided in subsection 2, a separate personnel file must be kept for each member of the staff of a facility and must include: (f) Evidence of compliance with NRS 449.176 to 449.185, inclusive.</p>	Y 105			

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Y 105	Continued From page 3 This Regulation is not met as evidenced by: Based on record review on 3/14/11, the facility failed to ensure 4 of 5 employees met background check requirements of NRS 449.176 to 449.188 (Employees #1 and #5- no FBI background results, Employees #2 and #3-no signed criminal history statement, no fingerprints completed and no State and FBI background results). Severity: 2 Scope: 3	Y 105			
Y 253 SS=F	449.217(4) Adequate Supplies of Food NAC 449.217 4. The administrator of a residential facility shall ensure that there is at least a 2-day supply of fresh food and at least a 1-week supply of canned food in the facility at all times. This Regulation is not met as evidenced by: Based on observation and interview on 2/8/11, the facility failed to have at least a 2-day supply of fresh food and at least a 1 week supply of canned food in the facility for all residents (Meals were being prepared at another facility and delivered). Severity: 2 Scope: 3	Y 253			
Y 276 SS=F	449.2175(7) Nutrition and Service of Food NAC 449.2175 7. Meals must be nutritious, served in an appropriate manner, suitable for the residents and prepared with regard for individual	Y 276			

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Y 276	Continued From page 4 preferences and religious requirements. At least three meals a day must be served at regular intervals. The times at which meals will be served must be posted. Not more than 14 hours may elapse between the meal in the evening and breakfast the next day. Snacks must be made available between meals for the residents who are not prohibited by their physicians from eating between meals. This Regulation is not met as evidenced by: Based on observation and interview on 2/8/11, the facility failed to prepare meals in the facility (Meals were being prepared and cooked at another facility and then delivered to the home). Severity: 2 Scope: 3	Y 276			
Y 451 SS=F	449.231(2)(a)-(f) First Aid Kit NAC 449.231 2. A first-aid kit must be available at the facility. The first-aid kit must include, without limitation: (a) A germicide safe for use by humans. (b) Sterile gauze pads; (c) Adhesive bandages, rolls of gauze and adhesive tape; (d) Disposable gloves; (e) A shield or mask to be used by a person who is administering cardiopulmonary resuscitation; and (f) A thermometer or device that may be used to determine the bodily temperature of a person.	Y 451			

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Y 451	Continued From page 5 This Regulation is not met as evidenced by: Based on observation and interview on 3/14/11, the facility failed to have a first aid kit available with the required components (The first aid kit did not contain a shield or mask for CPR. Also, the only caregiver on duty was unable to locate the kit and had to call to get direction from the administrator on where to find it). Severity: 2 Scope: 3	Y 451			
Y 859 SS=E	449.274(5) Periodic Physical examination of a resident NAC 449.274 5. Before admission and each year after admission, or more frequently if there is a significant change in the physical condition of a resident, the facility shall obtain the results of a general physical examination of the resident by his physician. The resident must be cared for pursuant to any instructions provided by the resident's physician. This Regulation is not met as evidenced by: Based on record review on 3/14/11, the facility failed to ensure 1 of 4 residents received a physical prior to admission (Resident #3). Severity: 2 Scope: 2	Y 859			

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Y 876	Continued From page 6	Y 876			
Y 876 SS=B	<p>449.2742(4) Medication Administration NRS 449.037</p> <p>NAC 449.2742 4. Except as otherwise provided in this subsection, a caregiver shall assist in the administration of medication to a resident if the resident needs the caregiver's assistance. A caregiver may assist the ultimate user of controlled substances or dangerous drugs only if the conditions prescribed in subsection 6 of NRS 449.037 are met.</p> <p>This Regulation is not met as evidenced by: Based on record review on 3/14/11, the facility failed to ensure that an ultimate user agreement was obtained for 2 of 4 residents (Resident #1 and #3).</p> <p>This was a repeat deficiency from the 2/16/10 annual State Licensure survey.</p> <p>Severity: 1 Scope: 2</p>	Y 876			
Y 877 SS=E	<p>449.2742(5) OTC medications & Dietary Supplements</p> <p>NAC 449.2742 5. An over-the-counter medication or a dietary supplement may be given to a resident only if the resident's physician has approved the administration of the medication or supplement in writing or the facility is ordered to do so by another physician. The over-the-counter medication or dietary supplement must be administered in accordance with the written instructions of the physician. The administration</p>	Y 877			

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Y 877	Continued From page 7 of over-the-counter medication and dietary supplements must be included in the record required pursuant to paragraph (b) of subsection 1 of NAC 449.2744. This Regulation is not met as evidenced by: Based on record review and interview on 3/14/11, the facility did not obtain physician orders to administer over-the-counter (OTC) medications to 2 of 4 residents, nor did they include the over-the-counter medications/dietary supplements on the medication administration record (Resident #3-Tylenol and Resident #4-Advil.) Severity: 2 Scope: 2	Y 877			
Y 895 SS=F	449.2744(1)(b)(1) Medication / MAR NAC 449.2744 1. The administrator of a residential facility that provides assistance to residents in the administration of medication shall maintain: (b) A record of the medication administered to each resident. The record must include: (1) The type of medication administered; (2) The date and time that the medication was administered; (3) The date and time that a resident refuses, or otherwise misses, an administration of medication; and (4) Instructions for administering the medication to the resident that reflect the current order or prescription of the resident's physician.	Y 895			

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Y 930	Continued From page 9 facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (a) The full name, address, date of birth and social security number of the resident. This Regulation is not met as evidenced by: Based on observation on 2/8/11, the facility failed to ensure resident files were kept in a locked place protected from unauthorized use (Resident files were being kept in an unlocked kitchen cabinet). Severity: 1 Scope: 3	Y 930			
Y 936 SS=E	449.2749(1)(e) Resident file-NRS 441A Tuberculosis NAC 449.2749 1. A separate file must be maintained for each resident of a residential facility and retained for at least 5 years after he permanently leaves the facility. The file must be kept locked in a place that is resistant to fire and is protected against unauthorized use. The file must contain all records, letters, assessments, medical information and any other information related to the resident, including without limitation: (e) Evidence of compliance with the provisions of chapter 441A of NRS and the regulations adopted pursuant thereto. This Regulation is not met as evidenced by:	Y 936			

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Y 936	Continued From page 10 Based on record review on 3/14/11, the facility failed to ensure 1 of 4 residents complied with NAC 441A.380 regarding tuberculosis testing (Resident #1- no documented read date for first step and no second step TB test completed). This was a repeat deficiency from the 2/16/10 annual State Licensure survey. Severity: 2 Scope: 2	Y 936			
Y 991 SS=F	449.2756(1)(b) Alzheimer's Fac door alarm NAC 449.2756 1. The administrator of a residential facility which provides care to persons with Alzheimer's disease shall ensure that: (b) Operational alarms, buzzers, horns or other audible devices which are activated when a door is opened are installed on all doors that may be used to exit the facility. This Regulation is not met as evidenced by: Based on observation from 2/8/11 through 3/14/11, the facility failed to ensure 2 of 4 exit doors had installed alarms that operated when the door was opened (Alarms did not sound when the garage and back door were opened). This is a repeat deficiency from the 2/16/10 annual State Licensure survey and 4/21/10 grading re-survey. Severity: 2 Scope: 3	Y 991			

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Y 994	Continued From page 11	Y 994			
Y 994 SS=F	<p>449.2756(1)(e) Alzheimer's facility - Dangerous items</p> <p>NAC 449.2756</p> <p>1. The administrator of a residential facility which provides care to persons with Alzheimer's disease shall ensure that:</p> <p>(e) Knives, matches, firearms, tools and other items that could constitute a danger to the residents of the facility are inaccessible to the residents.</p> <p>This Regulation is not met as evidenced by: Based on observation on 2/8/11, the facility failed to ensure dangerous items were not accessible to residents (Butcher knives, screw drivers, pens, thumb tacks and safety pins were found in several unlocked kitchen drawers).</p> <p>Severity: 2 Scope: 3</p>	Y 994			
Y 999 SS=F	<p>449.2754(1)(g) Alzheimer's Facility-Toxic substances</p> <p>NAC 449.2756</p> <p>1. The administrator of a residential facility which provides care to persons with Alzheimer's disease shall ensure that:</p> <p>(g) All toxic substances are not accessible to the residents of the facility.</p>	Y 999			

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Y 999	Continued From page 12 This Regulation is not met as evidenced by: Based on observation on 3/14/11, the facility failed to ensure toxic substances were inaccessible to 4 of 4 residents (Bleach and other cleaning supplies were found in an unlocked cabinet in the laundry room. The door to the laundry room was open and accessible to all residents.) Severity: 2 Scope: 3	Y 999			

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